

Globalstar personal Prepaid-Service

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How do I Access the Personal Pre-paid Management System?

- User dials single access code (*888) from Globalstar phone or +33 640045956 from a landline
- System prompts for language (landline only). If selected language is different than the account language, the system provides the option to change the account language
- System prompts for MDN (landline only)
- System prompts for 4-digit Passcode. Passcode is set on initial use
- To Re-charge Account:
 1. Follow the steps above to access the Prepaid Management System
 2. Select 1 to recharge your account
 3. After the voice prompt, enter your PIN (Scratch Panel to Reveal PIN)
- To Check Account Balance:
 1. Follow the steps above to access the Prepaid Management System
 2. Select 2 to hear balance

How Do I Contact Customer Care?

- Dial *611 or "0" on the keypad

What Services are Supported by Pre-paid?

- Mobile-Originated voice calls (Personal Prepaid and Shared Prepaid)
- Mobile-Terminated voice calls (Personal Prepaid only)
- Mobile-Terminated SMS (not charged) (Personal Prepaid only)
- Voice Mail (Personal Prepaid only)
- Asynchronised Dial-up Data (Personal Prepaid only).
- **Packet Data will be available from mid-March 2014.**